

7th January 2021



Dear parent

The Department for Education are piloting a scheme to increase mobile data allowances for children and young people. This will be collected via schools and then distributed accordingly via respective network providers.

This scheme is open to children and young people who:

- Do not have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network

If you think that you are eligible and would like us to apply on your behalf we will need to collect the following information:

- the account holder's name
- their mobile number (a number beginning with '07')
- their mobile network
- whether they pay monthly or pay as they go
- You will also need to read the following privacy policy linked to the scheme: DFE privacy policy .

We will submit the information via a linked order form with a submission date of Tuesday 12th January. If you wish to proceed with the scheme could you send relevant details as mentioned above to info@oasissholing.org with the heading MOBILE NETWORK SCHEME by **Monday 11th January**.

To check if your child or young person qualifies for an offer, you need to find out:

- what your mobile network is.
- whether you are on a monthly contract or a Pay-as-you-go deal.

Principal - Martin Brown

Oasis Academy Sholing

Middle Road, Southampton, SO19 8PH

Tel: 023 8044 8861 Email: info@oasissholing.org

www.oasisacademysholing.org



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How to check your mobile network

Most smartphones display the name of the network on the top right or left of the screen.

How to check if you are on a Pay-as-you-go deal or a contract

Do you top up your credit at a shop? If you do, you are likely to be a Pay-as-you-go customer. If you have a monthly direct debit, you probably have a contract.

What is the offer?

What data someone will get depends on their mobile network. Some networks cannot offer data to Pay-as-you-go (PAYG) customers.

What do each network offer?

EE

Be aware that until the end of January, it may take EE some time to process requests.

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Sky Mobile

- The recipient will get 100GB of additional data.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.
- Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

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Smarty

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Smarty will aim to process the request within 14 days.

Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.
- Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days.

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Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

Please contact the school if you need further guidance or clarification.

Yours sincerely,

A handwritten signature in black ink, appearing to read "M Brown".

M Brown
Principal

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